Returnpolicy

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1. Returns and 14 days cooling-off period - Right of withdrawal

You have the right to withdraw from the agreement within a period of 14 days without giving any reason. The withdrawal period expires 14 days after the day on which you or a third party designated by your designated party, who is not the carrier, acquires physical possession of the good. This period therefore starts on the day after receipt of the product by or on behalf of the customer. For products where hygiene is important, such as tablets, capsules, powders, drinks, creams, oils, cosmetics and condoms, these can only be returned if the seal has not been broken. Items of which the safety packaging has been broken can therefore not be returned without explicit contact with vita style 4U customer service.

To exercise the right of withdrawal, you must inform us by means of an unambiguous statement (e.g. in writing, by post, fax or e-mail) to withdraw from the contract. In order to comply with the withdrawal period, it is sufficient to send your communication regarding your exercise of the right of withdrawal before the withdrawal period has expired.

**Consequences of withdrawal**

If you withdraw from the contract during the 14 days, the products will be refunded 100% for the amount paid (minus shipping costs and with the exception of any additional costs resulting from your choice of a method of delivery other than the cheapest standard delivery offered by us) without delay and in any case no later than 14 days after we have been informed of your decision to withdraw from the contract. We will refund you using the same means of payment as you used to make the original transaction, unless you have expressly agreed otherwise; in any event, you will not be charged any fees for such refund. We may wait with reimbursement until we have received the goods back, or you have demonstrated that you have returned the goods, whichever comes first. The costs for return shipment are for the account of the customer. Vita Style 4U will not refund the shipping costs for the return shipment , unless it concerns an explicit error on the part of Vita Style 4U.

Our return address is:

Vita Style 4U

J.J. Vorrinkstraat 40,

1. AM PAPENDRECHT

The Netherlands

1. Received the wrong product

Has a wrong product been delivered? We do our utmost to send the right products. However, there is always a small chance that something will go wrong. If you receive the wrong product, we ask you to return it to Vita Style 4U unopened, unused and undamaged. The direct costs for the return shipment in case we have sent a wrong item are for us. This also applies to the costs for shipping to you.

T.a.v. Vita Style 4U

J.J. Vorrinkstraat 40,

3354 AM PAPENDRECHT

The Netherlands

A refund will therefore be given on the shipping costs paid by the customer when the order was placed. Of course it is also possible to order replacement products for the outstanding amount.

1. Conditions for returns

When you want to return a product, it is important that you as a customer handle the product and the packaging carefully. Unpack the product only to the extent necessary to assess whether you wish to keep the product. If you want to return the product, you can return the product, copy of the invoice and preferably in the original packaging to Vita Style 4U.

T.a.v. Vita Style 4U

J.J. Vorrinkstraat 40,

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The Netherlands

If damage has occurred as a result of faulty shipping packaging or if the postal item is insufficiently stamped, only a partial refund of the purchase price will take place. This is in connection with the costs incurred by Vita Style 4U for accepting the package.

1. Received broken product

Does the delivery of the product show that it is broken? Please contact our customer service by e-mail: info@vitastyle4u.com or by telephone at: (+31) 643 57 55 59 from Monday to Friday from 09.00-16.00 hours.

After receiving the return, we will correct this error as soon as possible. Of course we will reimburse the costs incurred by you for return shipment if it concerns an error of Vita Style 4U .

T.a.v. Vita Style 4U

J.J. Vorrinkstraat 40,

3354 AM PAPENDRECHT

The Netherlands

1. Questions return policy?

Do you have any questions about our return policy? Please contact our customer service. For a quick handling of your question, please keep the invoice number.

E-mail: info@vitastyle4u.com

Telephone number: (+31) 643 57 55 59
From Monday to Friday from 09:00 – 16:00.

1. Dispute settlement

It is possible that you are not satisfied with a product or service. We find this very unfortunate, in such a case please contact us as soon as possible, so that we can look together for a suitable solution. You can call

(+31) 643 57 55 59 or mail to info@vitastyle4u.com . You will receive our final response to your complaint within 7 working days of the time of receipt.

Vita Style 4U | J.J. Vorrinkstraat 40, 3354AM, Papendrecht

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